



AD HOC KOMPETENCE

KONSULENTPROFIL: MKA 448

RESUMÉ

Muhammet has a positive attitude with the ability to maintain good customer relations, creative problem solver, attention to detail, commitment to continuous improvement and ambitious. Have professional experience in the field of software testing both as a Tester and as a Test Manager. Muhammet's distinguishing features are his happy mood, his positive attitude to life and a genuine passion for test management, testing and quality assurance.

Betting/Gaming and IT.

COMPETENCE

Assignment matches for Muhammet

- Test Management
- System-, Acceptance-, Integration Test
- Test Automation
- QA strategy/structuring/documentation
- SharePoint 2010

Testing tools that Muhammet is familiar with are JAutomate, Jira, HP QC, TFS and Microsoft Test Manager. Being ISTQB certified shows that Muhammet has a great interest in testing by the fundamentals of software testing and is also interested in finding new ways of improving the efficiency of his work.

Since 2011, Muhammet has gained professional experience in QA Management, Automation and Test Planning in different roles. During his time as a consultant, Muhammet has also gained experience on different methodologies and agile models such as Scrum and Kanban.

Muhammet has worked with System-, Acceptance- and Integration Testing in areas such as web-based POS system, web/mobile/box streaming services, and SharePoint, as well as with quality assurance in medical technology. Muhammet has also been responsible for the training of consultants for acceptance tests and restructuring support processes. Muhammet has experience in lines of businesses such as MedTech,



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EXPERIENCE

2016, Current TDC/CraftWork, Copenhagen

QA Manager

Quality Assurance of the launching of YouSee TV-Box.
Test Lead for a team of 5 hardware/software testers and also test management for middleware supplier CraftWork to make sure the quality of the process and the features are increased before being delivered to TDC for Acceptance Testing. Also Acceptance Testing of hardware related functions delivered by HUMAX.
Involved in Requirement Reviewing, Release Management, Test Planning/Execution and overall QA Management.

Summary:

Method: Agile, Scrum

Tool: Jira Zephyr

Environment: Chrome, TV-Box YouSee

2015-2016, TDC, Copenhagen

Test Manager

Test Management for relaunching of streaming services for Live TV, archived data and also movies/series for HBO and C-More. Quality Assurance and Test Automation of mobile and web applications.

Summary:

Method: Agile, Scrum

Tool: HP QC, Jira, JAutomate

Environment: Firefox, Chrome, IE 11, EDGE, Safari,

Windows 7, 8.1, 10, Mac, iOS, Android.



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2015 Skolverket, Stockholm

Test Automation Engineer

GUI-automation of regression tests and acceptance testing of new functions. Automation was scripted in JAutomate and acceptance/regression testing was documented in Jira Zephyr.

Summary:

Method: Agile, Scrum

Tool: JAutomate, Oracle BPM, Jira, Zephyr

Environment: Firefox, Chrome, Windows 8.1

2015 TV4 Group, Stockholm

Mobile Application Tester

Acceptance testing on mobile application Fotbollskanalen.

Acceptance and regression testing were executed with techniques such as Session Based Testing and Exploratory Testing on iOS, Android, and the web version. The test team consisted of three testers and the status/bug reports were documented on MindMeister.

Summary:

Method: SBTM, Acceptance Test, Regression Test

Tool: MindMeister

Environment: Chrome, iOS, Android, Windows 8

2014-2015 Bonnier Gaming, Stockholm

QA strategist for online casino/poker/betting with his automation gloves in his back pocket.

Muhammet's responsibility was to build a structure and develop a testing process, documentation (QA lifecycle

plan, test / user story templates) and test automation.

Muhammet delivered a tailored Kanban solution with a new process flow focused on QA. Muhammet automated the essential functions of the casino platform and held test tool workshops to the development team so that they would be able to further develop their automation for their other casino platforms.



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Summary:

Method: xBTM, Agile, Kanban
Tool: Redmine, JAutomate, XMind
Platform: SPARKLE, SMILER,
Environment: Safari, Chrome, Mac OS X, Windows 8.1,
Android

2014 Svenska Kennelklubben, Stockholm

Test Automation Engineer

Muhammet's responsibility was to automate the GUI of their web solution where applications from kennel clubs around Sweden are applied. In parallel with the automation, Muhammet tested new features and implemented these in the automation. Several JAutomate workshops were held with the Scrum team and manuals and guides for the structure and how to further automate the product was documented.

Summary:

Method: Scrum
Tool: JAutomate
Environment: Win 7, Win 8.1, Chrome

2014 Secure Mailbox, Stockholm

Software Tester

Muhammet was a part of a group that runs tests on Secure Mailbox which is a service to exchange sensitive and confidential information online by sending and receiving encrypted email, documents and attachments

and e-forms. Muhammet's responsibility is to perform tests with an exploratory approach in a number of different browsers, as well as to test the mobile version of a variety of models such as iPhone and Samsung.

Summary:

Method: Exploratory Testing
Tool: Jira
Environment: Windows 8.1, Android, Chrome, iOS

2012-2014 ÅF, Stockholm

Test Manager



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Muhammet was in charge of the acceptance tests of a larger intranet portal. He also had the responsibility for planning, structuring, strategy, organization and reporting of test activities. As the test lead, the position also included test design, documentation, and execution of tests. The project was handled in TFS which Muhammet is very familiar with. Muhammet was also the driving force of the walkthrough/review meetings of the Scrum team's upcoming packages, test reports, and release notes.

Muhammet's knowledge in testing and test methods meant that he was the advisory for procedures and including project guidance for new testers. The number of testers varied from 1-3 per release.

Summary:

Method: Agile, Scrum

Tool: TFS, Microsoft Test Manager

Platform: SharePoint 2010

Environment: IE Explorer 7-10, Windows 7

2012 ÅF, Stockholm

Support Manager for ÅF's intranet portal based on SharePoint 2010.

Muhammet was responsible for the process improvement, restructuring the support flow and management of the support managers. Some of the project tasks were manual and process documentation, validation and optimization of existing procedures and setting up new routines. Weekly walkthrough meetings with representatives from the two support teams where obstacles and solutions were discussed, administration

of external accounts, training of new support teams and also bug reporting to the development team on the ticket management system OMT/TONE.

Summary:

Tool: OMT, TONE

Platform: SharePoint 2010

Environment: IE Explorer 7-10, Windows 7, Android, Chrome, Firefox



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2012 ÅF, Stockholm

Test Lead

Muhammet had the responsibility for acceptance testing of a larger SharePoint installation. The role included test planning, structuring, regression testing, bug reporting, and tracking. Regression testing was performed together with One Support and other available end-users. Cooperation with external partners (Avantime, Tieto) was added to the project.

The project was quite chaotic, and it was a challenge to structure it. The planning was changed daily so it came to planning with flexibility to make sure that the end product was properly quality assured.

Summary:

Method: Agile

Tool: TFS, Microsoft Test Manager

Platform: SharePoint 2010

Environment: IE Explorer 7-10, Windows XP-7, Chrome, Android, Firefox

2011 St Jude Medical, Stockholm

Design Assurance Technician

In the role of a Design Assurance Technician, Muhammet handled test data for Pacemaker Electrodes, administration of the transfer of risk management and test documentation.

The test reports of the different electrode models and the related documents were reviewed and corrected, translated and prepared for handing over to the United States and Malaysia. Older incomplete or incorrectly completed documents were supplemented to be approved, archived and transferred to the relevant departments.

2011 Visma, Stockholm/Västerås

Software Tester



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Muhammet performed system testing on the POS GUI, between the layer and database/SQL. Testing was performed with specifications and documented test cases as a basis and documents were updated and further developed to cover the new changes. Verification and validation by reporting and following up on newly encountered bugs and regression testing on new releases.

Component and integration testing covered a large part of the work since the system interacts with a card terminal, receipt printing and cash accounting, including the business system SAP.

Cooperation with third parties (GE Money Bank, Multi-Trade, Shoppa) was a part of the project.

Summary:

Method: Agile

Platform: Retail Suite, Expert

Environment: Windows XP

2010 Journal Digital, Malmö

Software Tester

Test planning, requirements documentation, test structuring, bug reporting, and verification.

The assignment turned out to be a confirmation for Muhammet that with his knowledge in software testing and hunger for continuous improvement, Muhammet will be able to accomplish many things during his career in software testing.

2009 Tieto, Malmö

System Tester



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System testing on records management system and its database. Bug reporting and documentation.

Summary:

Environment: IE Explorer 7-10, Windows XP



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WORKING EXPERIENCE

2015 Kantur & Associates, Consultant
Quality Assurance Consulting

2014 AddQ Consulting, Consultant
Automation, Quality Assurance, Software Testing.

2011 ÅF, Consultant
Test Management, Quality Assurance, Software Testing.

2008 SuperBrugsen, Shop Assistant
Gained more experience in service, customer relations and also learned to speak Danish.

2007 ZAP Distribution, Budförare
Gained good experience in service and customer relations.

2002 Pågen, Maskinoperatör
Gained good experience in working in a group in a stressful environment.

EDUCATION

2010 Software Testing (EC Utbildning AB)

2003 Samhällsvetenskaplig utbildning, inriktning ekonomi. (Öresundsgymnasiet)

COURSES

2015 Databases and SQL (Rubid)

2014 xBTM (AddQ)

2014 JAutomate certification (Swifting)

2014 JAutomate (AddQ)

2014 Test Automation with Selenium 2 (AddQ)

2014 Software Testing with Microsoft Test Manager 2013 (AddSkills)

2012 Test Management (Konsultbolag1)

2012 Agile test (Konsultbolag1)

2011 Effective Requirements Management (Konsultbolag1)

2010 ISTQB/SSTB Foundation Level (SSTB)

EMPLOYMENTS

2015 Kantur & Associates (Stockholm), Consultant



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- 2014** AddQ Consulting (Stockholm), Consultant
- 2011** ÅF, Technology Division (Stockholm), Consultant
- 2010** Journal Digital (Malmö), Software Tester
- 2009** Tieto (Malmö), Software Tester
- 2008** SuperBrugsen (Köpenhamn), Shop Assistant
- 2007** ZAP Distribution (Malmö), Delivery
- 2002** Pågen (Malmö), Distribution

SKILLS

Software Testing
Test Automation
QA Management
Test Design/Strategy
Support/Release Management

LANGUAGES

Danish - Good
English - Fluent
Macedonian - Beginner
Swedish - Fluent
Turkish - Fluent



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SQL	2
Python	1
XML	1

SPECIALIST SKILLS

IT and System Development

Certifications IT (3 and over = certified)

<i>ISTQB Certified Tester</i>	
<i>Foundation Level (CTFL)</i>	3
<i>JAutomate</i>	3

Platforms

<i>SharePoint Foundation, Server och Enterprise (2010)</i>	3
<i>Sparkle</i>	3
<i>Smiler</i>	3

Process and Method

Experience

<i>Agile</i>	3
<i>Business Intelligence</i>	3
<i>Information- and documentation</i>	3
<i>Kanban</i>	3
<i>Scrum</i>	3
<i>Test and verification</i>	4
<i>UML, Unified Modeling Language</i>	2

Testing Tools

TFS	3
MTM	3
HP QC	3
JAutomate	4
Jira	3
Redmine	3
TONE	3

Programming Languages

C	2
Java	2



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Project Lead and Management

Planning

<i>Cost Planning</i>	4
<i>Project Planning</i>	4
<i>Resource planning</i>	4
<i>Time planning</i>	4

1. Has undergone self-study and an understanding of the competence.
2. Trained and have the basic skills. Education can be a university course or a separate course in the subject.
3. Practical experience. Can apply theoretical knowledge in practice and have documented experience from assignments.
4. Confidant. Independent work, great experience, over 3 years, and can lead others.
5. Authority. Deep familiarity of the subject and can also act as a mentor.